

HSRV 102

Interviewing Techniques

Students completing this course will be able to:

1. Demonstrate familiarity with a theory of personality and a model of helping in order to understand and work effectively with clients in Field Experience and future work settings.
2. Demonstrate familiarity with the basic processes involved in a helping interview in order to more deeply comprehend the dynamics of personality, helping, and change and to enhance success in professional settings.
3. Demonstrate understanding of the key helping values of respect, empathy, genuineness and client empowerment in order to be effective in helping and personal relationships.
4. Demonstrate basic helping skills (developing relationship, defining client and helper roles, active listening, observing, recording, reporting, and negotiating referral) in order to work effectively with clients in future work settings.
5. Establish helping relationships with clients that are characterized by warmth, respect, genuineness, concreteness and empathy in order to work effectively in Field Experience and work settings.
6. Engage in an on-going process of self-assessment and life-management in order to define and achieve short-term and long-term personal and professional goals.
7. Strengthen reading, writing, speaking and critical thinking skills in order to increase success in personal and professional settings.

